Adults and Communities Performance 2025/26 April to June 2025

Performance Rating and Progress



Performing **better** than the latest national average or local target



Performance has **improved** on last year



Performing **similar** to the latest national average or local target



Performance is **similar** to last year



Performing **below** the latest national average or local target



Performance is **not as good** as last vear

PREVENT NEED

Leicestershire County Council's Strategic Plan 2022-26 Safe and Well

Carers and People with care needs are supported to live active, independent, and fulfilling lives

Measure	Description	Aim	Rating	Progress	2025/26 Performance	2024/25 Performance
ASCOF 3C1	% of SUs who find it easy to find information	High	66.4% 23/24 Nat. Ave.	♦	Survey is annual and will next run in February 2026	61.1%
ASCOF 3C2	% of carers who find it easy to find information	High	59.1% 23/24 Nat. Ave.	A	Survey is biennial and will next run in October 2025	56.1%

Measure	Description	Aim	Rating	Progress	2025/26 Performance	2024/25 Performance
Local	Hours of Volunteering (Heritage & libraries)	High	5.1k Local Q1 Milestone	A	6.5k	5.6k

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Great Communities

Cultural and historical heritage are enjoyed and conserved

Measure	Description	Aim	Rating	Progress	2025/26 Performance	2024/25 Performance
Local	Heritage visits	High	41.6k Local Q1 Milestone	A	41.0k	39.1k
Local	Library visits	High	195.0k Local Q1 Milestone	A	196.4k	155.1k
Local	Total library loans	High	588.3k Local Q1 Milestone	*	597.9k	599.0k
Local	Junior loans	High	187.5k Local Q1 Milestone	•	159.1k	186.2k
Local	E-loans	High	315.0k Local Q1 Milestone	A	322.6k	279.4k
Local	Total community library issues ¹	N/A	For Information Only	N/A	50.1k	69.5k
Local	Community library children's issues.	N/A	For Information Only	N/A	24.9k	39.0k
Local	Attendances at Creative Learning Service workshops	High	20.0k Local Milestone Jun-25 (Academic year)	4 >	21.6k	22.1k

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Strong Economy, Transport, and Infrastructure

There is close alignment between skill supply and demand

Measure	Description	Aim	Rating	Progress	2024/25 Performance	2023/24 Performance
Local	Leicestershire Adult Learning Service (LALS) Success Rate	High	84.0% Local Target 2024/25 (Academic year)	*	84.8%	85.8%

¹ The new Library Management System does not allocate 'online' renewals to the original issuing site, just to 'web'. Therefore, community ran library figures for 2025/26 appear lower in the count as they do not include online renewals.

REDUCE NEED

Leicestershire County Council's Strategic Plan 2022-26

Improved Opportunities

Young people and adults are able to aim high and reach their full potential

Measure	Description	Aim	Rating	Progress	2025/26 Performance	2024/25 Performance
ASCOF 2E	% of adults with a learning disability living at home or with family	High	81.6% 23/24 Nat. Ave.	*	87.1% (1,227 out of 1,408)	87.2% (1,198 out of 1,374)

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Safe and Well

Carers and People with care needs are supported to live active, independent, and fulfilling lives

Measure	Description	Aim	Rating	Progress	2025/26 Performance	2024/25 Performance
ASCOF 5A1	% of SUs who had as much social contact as they would like	High	45.6% 23/24 Nat. Ave	•	Survey is annual and will next run in February 2026	39.6%
ASCOF 5A2	% of carers who had as much social contact as they would like	High	30.0% 23/24 Nat. Ave.	4 >	Survey is biennial and will next run in October 2025	25.4%
Local	Number of people awaiting a care assessment	Low	<672 Position as at Mar 2025	A	599 End of June 2025	672 End of March 2025
Local	Number of people awaiting a care assessment for more than six months	Low	<61 Position as at Mar 2025	A	50 (8.3% of total waiting at end of Mar-25)	61 (9.1% of total waiting at end of Mar-25)

DELAY NEED

Leicestershire County Council's Strategic Plan 2022-26 Safe and Well

Carers and People with care needs are supported to live active, independent, and fulfilling lives

Measure	Description	Aim	Rating	Progress	2025/26 Performance	2024/25 Performance
ASCOF 2A	% of people who had no need for ongoing services following reablement	High	79.4% 23/24 Nat. Ave	•	82.8% (911 out of 1,100)	88.7% (3,912 out of 4,408)
ASCOF 2D BCF ²	Living at home 91 days after hospital discharge and reablement	High	83.8% 23/24 Nat. Ave	•	88.3% (596 out of 675)	90.7% (582 out of 642)
ASCOF 2B	Permanent admissions to care (aged 18-64) per 100,000 pop.	Low	15.2 per 100k pop. 23/24 Nat. Ave	♦	14.3 per 100k Pop. Forecast 62 Admissions in 25/26	14.7 per 100k Pop. Actual 64 Admissions in 24/25
ASCOF 2C BCF	Permanent admissions to care (aged 65+) per 100,000 pop.	Low	566.0 per 100k pop. 23/24 Nat. Ave	•	572 per 100k Pop. Forecast 881 Admissions in 25/26	599 per 100k Pop. Actual 923 Admissions in 24/25

² The Better Care Fund (BCF) programme supports local systems to successfully deliver the integration of health and social care in a way that supports person-centred care, sustainability and better outcomes for people and carers.

MEET NEED

Leicestershire County Council's Strategic Plan 2022-26 Safe and Well

Carers and People with care needs are supported to live active, independent, and fulfilling lives

Mea	sure	Description	Aim	Rating	Progress	2025/26 Performance	2024/25 Performance
ASC 3D	OF	Adult aged 18+ receiving direct payments	High	25.5% 23/24 Nat. Ave	♦	32.7% (1,677 out of 5,135)	33.0% (1,671 out of 5,069)

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Safe and Well

People at most risk are protected from harm

Measure	Description	Aim	Rating	Progress	2025/26 Performance	2024/25 Performance
ASCOF 4A	% of service users who say they feel safe	High	71.1% 23/24 Nat. Ave.	•	Survey is annual and will next run in February 2026	66.8%
ASCOF 4B	% of safeguarding enquiries where the identified risk was reduced or removed	High	National data not yet published	*	94.4% (234 out of 248)	95.3% (645 out of 677)
Local	% of service users who received their annual review	High	58.8% 23/24 Nat. Ave	4	77.1% (4,044 out of 5,245)	77.5% (4,000 out of 5,159)

